

MADEX FIRST TIME ATTENDEE FAQ

Is this your first year attending Madison Comic & Pop Culture Expo? Maybe you're feeling a little overwhelmed? We've compiled a handy list of frequently asked questions about the con to help ease your mind and prepare you for your first con!

What is there to do at MadEx? MadEx is an event for fans of comics, cartoons, TV, movies, and anything pop culture! MadEx features an Exhibit Hall with tons of vendors and artists, and celebrities that you can meet for autographs and photo ops, plus hours of amazing panels and discussions. There are also a few other exciting special features that you can view on our website.

What should I do first? Start by taking a look at the programming schedule that will be released soon to help plan your trip to MadEx. Any time you aren't at one of our panels, you can shop or meet your favorite celebs in the Exhibit Hall.

What kind of vendors can I expect to find at MadEx? The Exhibit Hall features over 200 vendors and artists selling many different kinds of merchandise including comics, art, rare toys, manga, apparel, plushies, cosplay accessories, video games, and more.

What is included in my Saturday, Sunday, or Weekend ticket to MadEx? With your MadEx badge, you'll get access to the Exhibit Hall and programming rooms! Autographs and photo ops have additional fees.

What is included in my VIP ticket to MadEx? MadEx Weekend VIPs get everything included with the Weekend admission specified above, but with some extra perks. VIPs get 15 minute early entry to both days, a priority line for celebrity guest photo ops, a special t-shirt, and an exclusive art print.

Do I need to wear a costume? Costumes are not required, but lots of fans who attend MadEx will be in costume! Feel free to dress up as your favorite characters!

How do Autographs/Photo Ops work? Do I need a specific ticket to meet the celebrity guests? Celebrity guests at MadEx will have autographs and photo ops for sale. Attendees can purchase autographs directly at any celeb's booth on the days that they are appearing. Some celebs will accept cash or charge, some may only accept cash. Some celebs will also sell selfies or voice recordings at their table. Additionally, a handful of celebs are pre-selling autographs on the Photo Ops website. Professional Photo Ops are provided by Epic Photo Ops. These photos are taken in a professional setting and immediately after you take the photo, you will get an 8x10 print that is suitable for framing. These will be available on our website soon.

Do I need to bring my own items to sign or will there be items available to me? Most of the celebs will be happy to sign whatever you bring, but they always have the right to refuse to sign something. Guests will also have photos that they will sign if you don't bring an item from home.

Will there be VIP lines for autographs, panels, and photo ops? There will be VIP lines for guest tables, panels, and photo ops this year! Be sure to have your VIP badge showing so you can take advantage of this awesome VIP perk.

Can I get an autograph during my photo op? Many people want to get an autograph on the photo that they take with the celeb. You won't be able to get any autographs during a photo op, you'll have to take the photo back to their table to get it autographed. You'll have to pay for the autograph and photo op separately.

What is your bag policy? We reserve the right to search bags, we will have police and security on site, and we also have a Cosplay Weapons Policy that you should refer to about what kinds of props and weapons are allowed.

Where do I park? You can find all the parking information you'll need HERE.

How can I give feedback? The best way to give us feedback is emailing us at info@madisoncomicexpo.com, we wanna hear from you!